



CARE & MAINTENANCE GUIDE



This guide offers recommended daily cleaners, safe disinfectants, and important care instructions for maintaining your quartz countertops. To ensure long-lasting beauty and durability, follow the specific care guidelines for your surface. For additional details, visit the manufacturer's official care & maintenance website using the links provided below.

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QUICK REFERENCE - NATURAL STONE & QUARTZ

DO'S AND DON'TS

DO'S:

- Do clean tops regularly – using PH neutral soap (example: Dawn dish soap) and a soft cotton cloth. Dry & buff with a microfiber cloth.
- Do use a hot pad or trivet when placing hot pots or pans on the surface.
- Do use a cutting board when chopping or slicing food.
- Do clean spills immediately with soap & water – especially acidic or fruit juice-based liquids like wine or fruit juice.
- Do handle knives & heavy cookware with care to avoid cracking, chipping, or damaging the surface.

DON'TS:

- Don't use abrasive pads or cleaners on the surface.
- Don't clean quartz or stone with bleach or bleach-based products.
- Don't place hot pans, pots, or dishes directly on the surface.
- Don't use knives directly on the surface.
- Don't use harsh chemicals, cosmetics, or chemical cleaners on the surface.



QUARTZ SAFE DAILY CLEANERS BY MANUFACTURER

Caesarstone

Use warm water, mild dish soap, and a soft cloth. For tougher stains, use Soft Scrub (without bleach), Method® Daily Granite, or a 50/50 vinegar and water solution.

Caesarstone - Natural, Honed, Concrete, Rough, and Ultra Rough Finishes

Matte quartz countertops, also known as honed finishes, have a more textured surface compared to polished finishes, which means they may show metal marks, fingerprints, and other signs of daily use more readily. As a result, they require more frequent cleaning to maintain their appearance.

MORE INFORMATION:

[Caesarstone Care & Maintenance Guide](#)
[Caesarstone Quartz Cleaning Tips Video](#)

Cambria

Clean with warm water, mild soap, and a soft cloth. Method® Daily Granite is also recommended.

Cambria - Matte, Satin, and Luxe Finishes

Cambria Matte® finish may show surface markings from normal use, which are easily removed by washing with warm water and a soft cotton cloth. Mild soap can be used if desired. This finish does not shine and may appear to be stained from soiling, especially in high-traffic areas.

MORE INFORMATION:

[Cambria Care & Maintenance Guide](#)

ColorQuartz

Use warm water, mild dish soap, and Simple Green®. For tougher stains, leave the cleaner on for a few minutes before scrubbing with a non-scratch pad.

ColorQuartz - Honed Finish

Honed finishes from ColorQuartz require more frequent cleaning to reduce the visibility of streaks, smudges, and watermarks. For daily maintenance, wipe the surface with a damp microfiber cloth and a mild detergent. Avoid using wax-based cleaners or polishes, as these can create a film that dulls the surface over time. Regularly drying the surface after cleaning will help maintain its natural matte look.

MORE INFORMATION:

[ColorQuartz Care & Maintenance Guide](#)

Corian Quartz

Use warm water, mild dish soap, and a soft cloth. For grease removal, use Formula 409® Glass & Surface Cleaner or Greased Lightning®.

Corian Quartz – Honed, and Leathered Finishes

Honed and Leathered finishes may require more frequent cleaning to maintain their appearance, as they can show smudges, fingerprints, and everyday wear more easily than polished surfaces. For daily cleaning, use a soft cloth with warm water and mild soap to remove dust and residue. For stubborn stains, a non-abrasive cleaner, such as Soft Scrub® (without bleach), can be used with a damp cloth in a circular motion. Always rinse thoroughly with clean water and dry the surface completely to prevent streaking.

MORE INFORMATION:

[Corian Quartz Care & Maintenance Guide](#)

DIFINITI Quartz

Wash with warm water and a soft cloth. Mild soap may be used if necessary. For stubborn stains, use MORE™ cleaning products or non-bleach Soft Scrub.

DIFINITI Quartz – Matte Finish

Honed surfaces on DIFINITI Quartz tend to show fingerprints, oils, and daily wear more visibly than polished finishes. To keep the surface looking its best, use a soft cloth, mild soap, and warm water for routine cleaning. For more thorough maintenance, a pH-neutral stone cleaner can be used. Avoid leaving liquids on the surface for extended periods to prevent buildup or residue marks.

MORE INFORMATION:

[DIFINITI Quartz Care & Maintenance Guide](#)

Envi Quartz

Clean daily with a damp soft cloth or paper towel. For tougher stains, use mild soap and rinse thoroughly.

Envi Quartz – Suede and Brushed Finishes

Honed finishes on Envi Quartz require more frequent cleaning due to their increased susceptibility to showing smudges and natural texture variations. Use a pH-neutral cleaner and a soft microfiber cloth to gently remove residue and maintain the finish. Avoid using acidic or abrasive cleaners, as these can damage the surface's integrity. Drying the countertop after cleaning will help minimize streaking.

MORE INFORMATION:

[Envi Quartz Care & Maintenance Guide](#)

HanStone

Use warm water, a damp cloth, and a mild, non-abrasive cleaner without bleach. A rubbing alcohol and water solution can also be used.

HanStone – Riverwashed and Leather Finishes

Leathered finishes on HanStone Quartz require more attention than polished surfaces, as they tend to show fingerprints and natural variations in texture. Regular cleaning with a soft microfiber cloth and pH-neutral cleaner will help maintain its original appearance. Avoid using abrasive pads or harsh chemicals, as these can degrade the unique texture of the leathered surface over time. Always rinse and dry the surface thoroughly after cleaning.

MORE INFORMATION:

[HanStone Care & Maintenance Guide](#)
[How to Clean HanStone Quartz Countertops](#)

One Quartz

Clean with mild detergent and water using a soft cloth or paper towel. Avoid using abrasive pads or harsh chemicals.

One Quartz – Honed Finish

Honed finishes in the One Quartz collection can show smudges, fingerprints, and everyday wear more readily than polished surfaces. To maintain its natural appearance, wipe the surface regularly with a damp cloth and mild detergent. After cleaning, thoroughly dry the surface with a clean cloth to prevent streaking. Avoid using abrasive cleaners or scrubbing pads, as these can alter the matte texture.

MORE INFORMATION:

[One Quartz Care & Maintenance Guide](#)

Q Quartz

Use warm water, mild dish soap, and a soft cloth. For deeper cleaning, use Mr. Clean®, 409®, Simple Green®, Fantastik®, or Palmolive® dish soap.

Q Quartz – Concrete and Matte Finishes

Matte finishes in the Q Quartz collection require additional care to minimize water spots and streaking. For routine cleaning, use a mild soap and warm water solution applied with a non-abrasive cloth. For deeper cleaning or removal of tough stains, a non-abrasive cleaner, such as Soft Scrub® Gel with Bleach, may be used. To avoid buildup, rinse the surface thoroughly and dry with a soft cloth.

MORE INFORMATION:

[Q Quartz Care & Maintenance Guide](#)

Silestone

Clean with warm water, mild dish soap, and a soft cloth. For persistent stains, a small amount of Soft Scrub (without bleach) can be used.

Silestone – Suede and Volcano Finishes

Silestone provides a suede (matte) finish that offers a unique texture and appearance. This finish may require more regular maintenance to keep it free from fingerprints and marks.

MORE INFORMATION:

[Silestone Care & Maintenance Guide](#)

Trends Quartz

To keep Trends Quartz looking its best, clean with water and a non-abrasive cloth to prevent dulling. For daily cleaning, wipe with a damp cloth or paper towel, using a non-bleach, non-abrasive cleanser if needed. For stubborn spills, use a white 3M Scotch-Brite® scrub pad with Formula 409® Glass & Surface Cleaner, and for cooking grease, apply Greased Lightning® as directed. Goo Gone® can help remove permanent marker stains, followed by a thorough rinse with warm water. Always rinse the surface completely after cleaning to prevent buildup and maintain long-term durability.

MORE INFORMATION:

[Trends Care & Maintenance Guide](#)

Vadara Quartz

Use mild dish soap such as Dawn® Ultra or Windex® Vinegar Glass Cleaner. A 50/50 mix of vinegar and water is also effective.

Vadara Quartz - Matte Finish

For daily care, use mild dish soap like Dawn® Ultra Original Liquid Dish Soap or Windex® Vinegar Glass Cleaner. A 50/50 mix of vinegar and water can also be used. After cleaning, rinse with warm water and dry with clean cotton cloths or paper towels.

MORE INFORMATION:

[Vadara Quartz Care & Maintenance Guide](#)

Viatera

Use warm water, mild dish soap, and a sponge or dish towel. Recommended cleaners include Formula 409®, Seventh Generation® Granite & Stone Cleaner, and Simple Green®.

Viatera - Brushed Finish

Brushed finish products may need more attention as smudges, fingerprints, and water spots are more visible. Use warm water and a sponge or dish towel to prevent mineral buildup. For stubborn spills, mild liquid cleaners such as Bar Keepers Friend® or Soft Scrub® Cleanser can be used with a microfiber cloth or scrubber. Always rinse with clear water and buff dry with a clean, dry cloth.

MORE INFORMATION:

[Viatera Quartz Care & Maintenance Guide](#)

Vicostone

Clean with mild soap and water. For tougher spills, use non-abrasive cleansers with a neutral pH (6-8).

Vicostone - Honed and Leather Finishes

Honed and Leathered finishes can show more fingerprints and water residues, requiring more frequent cleaning. Use a mild soap with water for daily routine cleaning and rinse thoroughly. For tougher spills, non-abrasive cleansers with a neutral pH (6-8) are recommended.

MORE INFORMATION:

[Vicostone Care & Maintenance Guide](#)

Wilsonart Quartz

Use warm water, mild dish soap, and a soft cloth. Windex®, Green Works®, or 409® are also recommended.

Wilsonart Quartz - Natural Matte Finish

Matte finish surfaces can smudge and show fingerprints more than polished finishes, necessitating more routine cleaning. For cleaning every day, wipe with a soft cloth, soap, and water. Mild household cleaners such as Windex®, Green Works®, or 409® are acceptable. After cleaning, wipe the surface completely dry to avoid streaks.

MORE INFORMATION:

[Wilsonart Quartz Care & Maintenance Guide](#)

QUARTZ ADDITIONAL INFORMATION

Recommended Daily Cleaning Products

To help maintain the beauty and longevity of your quartz countertops, below are some recommended daily cleaners and specialty products. These products are widely recognized by the quartz manufacturers listed above and are safe and effective for routine cleaning.

Daily Cleaners:

- Method® Daily Granite Cleaner – [Amazon](#)
- Simple Green® All-Purpose Cleaner – [Amazon](#)
- Dawn® Ultra Dish Soap – [Amazon](#)
- 409 Stone & Steel Cleaner – [Amazon](#)

Deep Cleaning and Stain Removal:

- Soft Scrub® Gel (without Bleach) – [Amazon](#)
- Bar Keepers Friend® Granite & Stone Cleaner & Polish – [Amazon](#)
- Greased Lightning® – [Walmart](#)
- Goo Gone® - [Amazon](#)

Safe Disinfectants

Most manufacturers recommend using Lysol Disinfecting Wipes or 70% Isopropyl Alcohol for effective disinfection. Always follow the manufacturer's specific recommendations for your quartz surface.

- Lysol® Disinfecting Wipes – [Amazon](#)
- 70% Isopropyl Alcohol – [Amazon](#)

IMPORTANT: Check the manufacturer's recommendations before using any cleaning product.

WARNING - Do Not Use (Hazardous Products)

Avoid using bleach, oven cleaners, abrasive pads, strong acids, and alkaline cleaners on quartz surfaces. These chemicals can damage the finish and degrade the material over time.

To prevent damage to your quartz countertops, avoid the following products and materials:

Harsh Chemicals & Solvents – These can degrade the quartz surface and weaken the resin.

- 100% Bleach (non-diluted) – Can discolor and degrade the protective resin. If necessary, always dilute and rinse immediately.
- Strong/harsh chemicals – Corrosive cleaners can cause dull spots, surface etching, and discoloration.
- Acetone & Nail Polish Remover – Strong solvents that can dissolve the surface resin, leading to permanent damage.
- Paint Thinner & Permanent Dyes – Can stain and chemically react with quartz, altering its appearance.
- Oven Cleaners & Grill Cleaners – Highly caustic and capable of permanently etching or damaging the quartz surface.

Industrial & Household Chemicals - Can cause irreversible surface damage

- Toilet Bowl Cleaners & Drain Products – Contain harsh acids and alkalis that can corrode the quartz surface.
- Oil Soaps & Furniture Cleaners – May leave behind residues that dull the surface over time.
- Tarnish Removers & Battery Acid – Extremely corrosive and can cause permanent discoloration.
- Floor Strippers & Paint Removers/Strippers – Can break down the resin and damage the integrity of the surface.
- Dishwasher Detergent (especially powder) – May contain strong alkaline agents that can damage the finish over time.

Abrasive Tools & Materials – These can scratch or dull the finish.

- Pumice Stones & Sandpaper – Too rough for quartz surfaces and can cause micro-abrasions.
- Stiff Brushes & Steel Wool – Can leave permanent scratches and wear down the surface over time.

High pH & Acidic Products – Quartz is sensitive to extreme pH levels.

- High-acidity products (e.g., vinegar, lemon juice, lime, ammonia-based cleaners) – Can slowly erode the resin, making the surface more susceptible to stains.
- Highly-alkaline products (e.g., oven cleaners, drain cleaners, concentrated bleach) – May weaken the quartz composition, leading to dulling or discoloration.

What to Do If Your Countertop is Exposed to These Products:

If your quartz surface accidentally comes into contact with any of these harmful chemicals or solvents, follow these immediate steps to neutralize potential damage:

1. Rinse the area thoroughly with warm water and mild soap to remove the chemical and prevent long-term damage.
2. Use a mild pH-neutral cleaner (like Simple Green® or a gentle dish soap) and wipe with a soft cloth.
3. Dry the surface completely with a clean microfiber towel to prevent residue buildup.
4. For stubborn stains or lingering residue, contact your quartz manufacturer's care & maintenance team for further guidance.

NATURAL STONE (Granite, Marble & Quartzite) SAFE DAILY CLEANERS

To maintain the beauty and durability of natural stone surfaces, follow these recommended care and cleaning guidelines.

Daily Cleaning:

Use a pH-neutral cleaner such as Laticrete StoneTech® Daily Cleaner, Granite Gold®, or mild dish soap with warm water. Always use a soft cloth or sponge for best results—avoid abrasive pads that may scratch the surface. Rinse thoroughly and dry to prevent streaking.

Preventative Measures:

To protect your stone countertops, always use coasters under glasses, especially those containing alcohol or citrus juices, which cause staining.

Avoid These Cleaners & Practices:

Do not use bleach, vinegar, ammonia, or citrus-based cleaners, as these can weaken the stone's sealant and cause etching. Avoid harsh chemicals such as oven cleaners, drain cleaners, or alkaline-based products, as they may permanently damage the surface. Spills should be cleaned immediately to prevent staining, especially on marble, which is highly porous.

Sealing & Maintenance:

Granite and Quartzite are less porous but still benefit from annual sealing to prevent staining. Marble is highly porous and should be sealed every 6-12 months, especially in kitchens and bathrooms. Use a high-quality stone sealer such as Laticrete StoneTech®, Tenax Proseal®, or Granite Gold Sealer®. Sealing helps maintain resistance to stains and enhances longevity.

Stain Removal & Deep Cleaning:

For organic stains such as coffee, wine, or oil, apply a baking soda and water paste, leave it on the stain for 24 hours, then wipe clean. For water spots and hard water deposits, use a pH-neutral stone cleaner or a diluted mixture of isopropyl alcohol and water. Avoid harsh scrubbing or using metal tools on the surface, which may scratch the surface.

By following these care guidelines, your natural stone surfaces will maintain their beauty and durability for years to come.

NATURAL STONE ADDITIONAL INFORMATION

Recommended Daily Cleaning & Sealing Products

To help maintain the beauty and longevity of your natural stone countertops, below are some recommended daily cleaners and specialty products. These products are widely recognized by stone care professionals and are safe and effective for routine cleaning of granite, marble, and quartzite surfaces.

Daily Cleaners:

- Laticrete StoneTech® Daily Cleaner – [Amazon](#)
- Laticrete StoneTech® Bulletproof Sealer – [Amazon](#)
- Granite Gold® Daily Cleaner – [Amazon](#)
- Granite Gold® Sealer – [Amazon](#)
- Tenax Proseal® – [Amazon](#)